

## Therapy West, Inc. & pLAy Studio

A friendly place to play and grow

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Dear TW families,

The health and safety of our clients, therapists and staff are always our highest concern. Please know that we are closely monitoring the advisories and recommendations related to novel coronavirus (COVID-19) from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and local governmental agencies and leaders.

The CDC states that flu symptoms include fever, cough, sore throat, runny or stuffy nose, body aches, headache, chills and fatigue. Some people may be infected with the flu and have respiratory symptoms without a fever. Also, individuals may suffer with vomiting and diarrhea.

At this time, we would like the help of our TW parents in keeping our clients and therapists healthy and safe:

- -If your child has fever or flu symptoms, the CDC recommends that they stay home for at least 24 hours after the fever is gone.
- -Please do not give Tylenol or Advil prior to checking your child's temperature.
- -Your child needs to be fever-free for 24 hours without the use of medication before they return to therapy.
- -If your child is taking antibiotics, they need to be on antibiotics for 24 hours before returning to therapy.
- -If you have traveled to an area that has been highly impacted by the coronavirus, please let us know.
- -When your child is ready to return to therapy, we would love to schedule makeup sessions. Please check with your therapist and our scheduling department.

With regards to prevention, the CDC advises similar precautions to prevent the spread of the coronavirus and flu. There are several common-sense precautions and tips to help prevent the spread of the flu and other viruses:

- -Wash hands often with soap and water for at least 20 seconds
- -Cover nose and mouth with a tissue when you cough or sneeze. (Throw tissue away and wash hands). If there is no tissue nearby, cough or sneeze in the crook of your arm.
- -Avoid touching your eyes, nose and mouth germs spread easily!

TW precautionary measures include expanding procedures to ensure high touch surfaces are frequently wiped down with recommended cleaning solutions for the flu and coronavirus. Our expanded list/increased frequency of treated surfaces includes treatment areas, doorknobs, and telephones. TW also encourages sick staff and therapists to stay home.

If you have any questions, please reach out to your therapist and TW staff. Thank you again for partnering with us to keep the TW family healthy!

Therapy West