

Therapy West, Inc. & pLAy Studio

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March 13, 2020

To our TW families,

Therapy West continues to carefully monitor the progression of the COVID-19 pandemic and thoughtfully assess the situation. The CDC recommends avoiding large group gatherings such as school and sporting events; however, therapy sessions are 1:1 or small group encounters, which the CDC and WHO deem acceptable.

Our approach remains deliberately proactive and informed, while remaining laser-focused on providing therapy services to your child.

We are committed to:

(a) remaining open and providing therapy services to clients and families

A friendly place to play and grow

(b) observing all recommended precautions set forth by the WHO and CDC

(c) remaining as flexible as possible to respond to the evolving circumstances

In addition to the precautions implemented on March 2nd (which were outlined in the previous letter), we are adding more precautions to our practice.

Moving forward:

-Every child's hands will be washed at the start and end of every treatment session. -Any child who shows signs of illness will be sent home.

If you would like a makeup for any missed sessions, please contact your therapist or our scheduling staff. If Regional Center is your funding agency, please talk to your caseworker about receiving services via telehealth or facetime. In addition, TW will travel to your home if your funding agency allows it.

Lastly, to screen for unnecessary risk of COVID-19, please inform your therapist or any staff member if you answer yes to any of the following questions:

1) Have you been in contact with someone who has been diagnosed with coronavirus?

2) Have you been outside the USA during the last 21 days or have had contact with a recent ill traveler?

Thank you for partnering with us through these difficult times,

Therapy West Team